GRADE: 46

CITY OF ROSWELL

Equal Opportunity Employer

Fire

EMS Lieutenant

Summary: The EMS Lieutenant serves as an operational supervisor within a fire-based EMS system serving both the city and county. This is a full-time, 48-hour shift position. This position functions as a frontline leader responsible for supervising EMS personnel, ensuring operational readiness, and supporting high-quality patient care delivery. The EMS Lieutenant assists in implementing EMS policies, maintaining compliance with medical protocols, and supporting training and quality improvement initiatives under the direction of the EMS Captain and command staff.

Key Responsibilities:

• Provide direct supervision, leadership, and mentorship to assigned EMS personnel.
• Serve as a company officer during assigned shifts, ensuring readiness of personnel, ambulances, and medical equipment.
• Ensure compliance with department policies, local and state EMS regulations, and safety protocols.
• Provide on-scene leadership during emergency incidents to support effective patient care and scene management.
• Assist with quality assurance activities, including patient care documentation review and performance improvement initiatives.
• Support EMS training activities, skills evaluations, and continuing education under the guidance of the EMS Captain.
• Assist with field training, preceptor programs, and mentoring of newly licensed or probationary personnel.
• Coordinate with fire personnel, law enforcement, medical facilities, and other agencies during EMS operations.
• Complete required reports, evaluations, and administrative documentation in a timely manner.
• Respond to emergency incidents as required to ensure best practices and operational effectiveness.
• Participate in emergency management planning and departmental initiatives as assigned.

Qualifications:

- Current New Mexico Paramedic certification.
- Current BLS, ACLS, and PALS certifications (or ability to obtain)
- Current PHTLS certification (or ability to obtain)
- Emergency Vehicle Driver (EVD)/EVOC certification (or ability to obtain)
- Valid driver's license with a clean driving record
- Minimum of 3 years of experience in EMS
- Strong leadership, problem-solving, and decision-making abilities
- Excellent communication and instructional skills

- Knowledge of adult learning principles and EMS education best practices

Preferred Qualifications:

- Experience in a high call volume/911 EMS system
- Prior experience in a supervisory or acting officer role.
- Incident Command System (ICS) training
- Knowledge of city and county geography and emergency response protocols

Work Environment:

- 48 hour shift schedule, assigned to ambulance. Includes nights, weekends, holidays and extended hours as required by operational needs.

- Fire station, ambulance, and field response environments.
- Exposure to various weather conditions and potentially hazardous situations when responding to incidents
- Frequent lifting, bending, and standing during training exercises

Financial Consideration:

- Ordinance GRT 23-10

This role is essential in ensuring the efficient and effective delivery of emergency medical services through frontline supervision and operational leadership. Candidates must demonstrate professionalism, sound judgment, and a strong commitment to high-quality patient care, team accountability, and service excellence.